Receiving payments from ACM via Direct Deposit

1. This payment option is available to individuals with a U.S. bank account. For payments to corporations or Non-U.S. account holders, please reach out to your ACM contact.

2. Direct Deposit payments require ACM to secure your name, address, phone number, and email address. Please make sure this data is provided to your ACM contact in advance.

3. Once your invoice has been approved and processed by the ACM Accounting department, you will receive an email notification from JP Morgan Chase that ACM has sent you a payment. See example below.

4. When you click ‘Accept Money’ via the email, you will be prompted to setup a secure profile including inputting the bank account information where you would like to receive your money. While JP Morgan Chase is facilitating the payments for ACM, the bank you enter does not have to be affiliated with JP Morgan Chase.
5. Upon completion of this secure profile, you will receive a final email acknowledgement indicating the payment has been processed. See example below.

Dear TONY WONG,

This email is to confirm that you recently requested a direct deposit for your payment into your bank account ending in 1618.

If you have transferred to a Chase account before 12AM ET, the funds will be deposited into your account in 1-2 business days. For non-Chase accounts, it may take up to 2-3 business days. Any acceptance after 12AM ET will require an extra business day of processing.

If you have any questions about this notice or feel that you received this in error, please contact Chase Customer Service at the toll free number listed below:
855-267-0428 (Hours: 8:00 AM ET - 8:00 PM ET, Monday - Friday)

Regards,
Chase Payments